



McCurtain County RWD #5

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**Effective 4-11-23**

### **Turn-On, Turn-Off, Emergency, and Inspection Fees.**

a. Turn-On. Water service will be turned on at the request of the Benefit Unit owner for a fee of \$ 75.00 if the turn on can be accomplished during business hours of 8:00 a.m. and 5:00 p.m. on weekdays that are not on holidays. For all other times the turn on fee is \$250.00. Water service will not be turned on, if the service technician, after inspection of the meter and associated connection is non-compliant with the rules and regulations adopted by the District. In the event the technician determines the meter box and associated connection is non-compliant with such rules and regulations, the Benefit Unit owner shall pay an inspection fee of \$75.00. The separate turn on fee previously paid will be applied once the non-compliant connection is made compliant.

b. Turn-Off. Water service will be turned off at the request of the Benefit Unit owner for a fee of \$75.00 if the turn off can be accomplished during business hours of 8:00 a.m. and 5:00 p.m. on weekdays that are not on holidays. For all other times the turn on fee is \$250.00. If the service technician, after inspection of the meter and associated connection, determines the connection is non-compliant with the rules and regulations adopted by the District, water service will not be turned back on until the service connection is compliant with District rules and regulations.

c. Emergency Turn-Off. If the District elects to turn off service to a Benefit Unit owner in the case of an emergency, such as a leak is detected on the Benefit Unit owner's side of the meter, the Benefit Unit owner shall pay an emergency turn off fee of \$75.00 and shall pay the above referenced turn on fee when the emergency issue is resolved.

d. Service Interruption/Problem Inspection. If the Benefit Unit owner requests inspection of the Benefit Unit owner's connection to the District's water system for any reason, the Benefit Unit owner shall pay an inspection fee of \$75.00 if the technician determines that the connection is non-compliant with District rules and regulations, or if the issue/problem reported by the Benefit Unit owner, is determined to be the fault of the Benefit Unit owner and not the fault of the District. As just one example, if the Benefit Unit owner reports that water is not flowing as expected from the water delivery system, and the inspection reveals that the water connection has been turned off on the Benefit Unit owner's side of the meter, then this shall be deemed the fault of the Benefit Unit owner, as the District is not responsible for the condition of the service connection on the Benefit Unit owner's side of the meter.

e. For the avoidance of doubt, if any inspection reveals that the connection is non-compliant and such non-compliance is the fault of the District, no fee shall be charged to the Benefit Owner.